

GENESYS

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Widgets API Reference

Genesys Widgets videos

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This collection of videos from the Genesys Vimeo channel demonstrates some of the most commonly used features of Genesys Widgets.

Related documentation:

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Introduction to Widgets

Available Widgets on Genesys Multicloud CX

Link to video

Getting started with the Genesys WebChat Widget

How to configure Genesys Widgets and start using WebChat

Link to video

WebChat features

Features of the WebChat Widget

Link to video

The Callback Widget

Features of the Callback Widget

Link to video

The CallUS Widget

Features of the CallUs Widget

Link to video